

# Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)

**ID** CLCOR **Price** CHF 4,150.—(excl. VAT) **Duration** 5 days

## Who should attend

- Students preparing to take the CCNP Collaboration certification
- Network administrators
- Network engineers
- Systems engineers

## This course is part of the following Certifications

Cisco Certified Network Professional Collaboration (CCNP COLLABORATION)

## Prerequisites

Before taking this course, you should have the following knowledge and skills:

- Working knowledge of fundamental terms of computer networking, including LANs, WANs, switching, and routing
- Basics of digital interfaces, Public Switched Telephone Networks (PSTNs), and Voice over IP (VoIP)
- Fundamental knowledge of converged voice and data networks and Cisco Unified Communications Manager deployment

The [Understanding Cisco Collaboration Foundations \(CLFNDU\)](#) course will help you obtain these skills and knowledge.

## Course Objectives

- Describe the Cisco Collaboration solutions architecture
- Compare the IP Phone signaling protocols of Session Initiation Protocol (SIP), H323, Media Gateway Control Protocol (MGCP), and Skinny Client Control Protocol (SCCP)
- Integrate and troubleshoot Cisco Unified Communications Manager with LDAP for user synchronization and user authentication
- Implement Cisco Unified Communications Manager provisioning features
- Describe the different codecs and how they are used to

- transform analog voice into digital streams
- Describe a dial plan and explain call routing in Cisco Unified Communications Manager
- Describe cloud calling using the on-premises local gateway option through Webex by Cisco
- Configure calling privileges in Cisco Unified Communications Manager
- Implement toll fraud prevention
- Implement globalized call routing within a Cisco Unified Communications Manager cluster
- Implement and troubleshoot media resources in Cisco Unified Communications Manager
- Implement and troubleshoot Webex Calling dial plan features in a hybrid environment
- Deploy the Webex app in a Cisco Unified Communications Manager environment and migrate from Cisco Jabber to Webex app
- Configure and troubleshoot Cisco Unity Connection integration
- Configure and troubleshoot Cisco Unity Connection call handlers
- Describe how Mobile Remote Access (MRA) is used to allow endpoints to work from outside the company
- Analyze traffic patterns and quality issues in converged IP networks supporting voice, video, and data traffic
- Define QoS and its models
- Implement classification and marking
- Configure classification and marking options on Cisco Catalyst switches

Training Centres worldwide



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