

# Implementing Cisco Advanced Call Control and Mobility Services (CLACCM)

**ID** CLACCM **Price** CHF 4,150.—(excl. VAT) **Duration** 5 days

## Who should attend

- Collaboration Engineers
- Collaboration Administrators

## This course is part of the following Certifications

Cisco Certified Network Professional Collaboration (CCNP COLLABORATION)

## Prerequisites

The knowledge and skills you are expected to have before attending this course can be found in the following Cisco Learning Offerings:

- [Understanding Cisco Collaboration Foundations \(CLFNDU\)](#)
- [Implementing and Operating Cisco Collaboration Core Technologies \(CLCOR\)](#)

## Course Objectives

- Analyze and troubleshoot SIP and media protocol
- Understand call recording options and implement time-of-day routing, call park, call pickup, and Meet-Me conferences in Cisco Unified Communications Manager
- Describe call recording options in Cisco Unified Communications Manager
- Describe how to implement call coverage in Cisco Unified Communications Manager
- Describe how to configure and troubleshoot Cisco Unified Communications Manager Extension Mobility
- Describe how to configure and troubleshoot Cisco Unified Communications Manager Unified Mobility
- Describe how to implement Cisco Unified Communications Manager Express for SIP phones
- Describe how to implement globalized call routing within and between Cisco Unified Communications Manager clusters
- Describe how to implement advanced and enhanced SRST in Cisco Unified Communications Manager and Cisco IOS gateways

- Describe how to implement CAC and AAR in Cisco Unified Communications Manager
- Describe how to implement URI calling in Cisco Unified Communications Manager for calls within a cluster and between clusters
- Describe how to troubleshoot multisite Cisco Unified Communications Manager deployments
- Describe how to implement ILS between Cisco Unified Communications Manager clusters and enable GDPR
- Configure and troubleshoot Cisco Unified Border Element

## Training Centres worldwide



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