

Asset Management Essentials in Jira Service Management (Data Center) (AMEJSMDC)

ID AMEJSMDC Price CHF 715.—(excl. VAT) Duration 1 day

Delivery in cooperation with catworkx.

Who should attend

Insight-Benutzer, Insight-Manager, Insight-Administratoren, Service-Projektadministratoren und andere Mitglieder von Incident-Response-Teams wie IT-Ops-Manager, IT-Support-Manager, Technical Leads, Entwickler, Site-Reliability-Ingenieure, Netzwerktechniker

Prerequisites

- Jira Administration Part 2
- Setting up ITSM Project in Jira Service Management
- Jira Automation

Course Content

- Insight Überblick
- Grundlagen von Insight
- Erstellen von Objekttypen und Attributen
- Verbinden von Objekttypen
- Suche und Basic IQL
- Daten Import
- Insight Automation
- Insight-Berichterstattung

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Training Centres worldwide



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