

Administrative Essentials for New Admins in Lightning Experience

ID ADX201 Preis 3'625.- € (exkl. MwSt.) Dauer 5 Tage

Zielgruppe

- New system administrators responsible for the setup, configuration, and maintenance of their organization's Salesforce applications.
- Other groups that would benefit from deepening their knowledge of Salesforce Lightning Experience, including power users, sales operations, and IT managers.
- · Security and Data Access
- Object Customizations
- · Managing Data
- Reports and Dashboards
- Automation
- Managing the Support Process

Empfohlenes Training für die Zertifizierung zum

Salesforce Certified Administrator (SFCA) Salesforce Certified Sales Cloud Consultant (SFCSCC)

Voraussetzungen

The prerequisites include a solid understanding of basic Salesforce concepts and functionality, and completion of the following online courses, which are available at help.salesforce.com.

- Getting Started: Navigating Salesforce
- · Getting Started: Using the Sales Cloud
- We also strongly recommend you complete the Get Started with Lightning Experience trail in Trailhead to get the most out of this course.

Kursziele

- Customize your application, including page layouts, fields, tabs, and business processes in Lightning Experience.
- Learn how security settings created in Salesforce Classic are applied in Lightning. Maintain and import clean data in Lightning.
- Use Lightning features to create high-value reports and dashboards.
- Understand how workflow automation complies with Lightning.

Kursinhalt

- Getting Around the App
- Getting Your Organization Ready for Users
- Setting Up and Managing Users

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